

SZV is working to provide new online services that are easy to use for all our customers. Keep reading to find out what is new and online at SZV. Don't miss out! Be ready to go online with SZV.

SZV is going cardless

What does this mean?

No more insurance cards for ZV insured*



A digital proof of medical insurance status is available for the client & health care providers.**

Always check your medical insurance status before you visit a health care provider.



You only need your valid Sint Maarten ID or Passport to get medical care or medication



WWW.SZV.SX

Contact SZV to learn more about your next steps

*The following insured clients will continue to receive insurance cards: FZOG, OZR, 62+ and Government medical aid recipients.

**Clients can get direct access to their digital proof of medical insurance status in their MySZV account.

MySZV portal

Online self-service for ZV insured

1 Go to www.szv.sx 2 Request MySZV account



Check your **MEDICAL INSURANCE STATUS**
VALID or **NOT VALID**

Access to MySZV account

- Must be 18+ to request an account
- Children under 18 do not need an account
- Only available for these types of SZV insurance: ZV, OZR, 62+
- Not yet available for FZOG insured
- Not for Government medical aid recipients



For more information about the MySZV portal go to www.szv.sx

Frequently Asked Questions: MySZV insured portal

Q My insurance card is expired and I am waiting to renew. Can I request a MySZV account?

A Yes, you can still request a MySZV account if you have an expired insurance card. When you have access to your MySZV account, you can see your medical insurance status. If your medical insurance status is valid, you do not need a card to visit your health care provider. If your medical insurance status is not valid, please contact SZV.

Q Do my family members (spouse/children) need their own MySZV account?

A All insured age 18+ should have their own MySZV account.

Q Do my kids need a MySZV account?

A Children under the age of 18 don't need a MySZV account.

Q How do I know when my insurance expires?

A In your MySZV account you can check your medical insurance status. If your status is not valid, you must contact SZV to find out what steps you need to take to renew.

Q If I don't have a MySZV account, does this mean I am not insured?

A Your MySZV account gives you access to see your insurance status online. If you do not have a MySZV account, this does not mean that you are not insured.